

# **EXHIBIT 1**

Number

SCTASK0076459

Priority

3 - Moderate

\* Assignment group

IT Help Desk

State

Closed Complete

\* Assigned to

Maria Ford

Request item

RITM0084522

Active

☐

Requested for

Jonathan O'brien

\* Short description

Request to download Firm data to removable media - USB/CD 24 Hour Access

\* Description

Please follow the following steps  
 1. Get Partner and/or Chief Approval via email  
 2. If approved,  
     a. Attach email documenting the approval to the task.  
     b. Add user to AD Group and notify user.  
         i. Groups/Restricted Groups/W10\_Removable\_Media  
         ii. Put the request on hold for 24 hours.  
 3. If Rejected/Not Approved, notify user.

Variables

\* Requested for

Jonathan O'brien

☐ Permanent Access

\* Why do you need this access?

Jonathan needs to download data from local drive to a USB to provide to consultants.

Contact Type

Portal

Work notes (Internal only)

Work notes (Internal only)



Ken Hsu is viewing

Post

Activities: 38

System	Email sent	Email sent • 12/20/2022 03:55:58 PM	
<div> <div> <div></div> <div>Subject: Task: S</div> <div>From: Proskauer Help Desk</div> <div>To: MFord@proskauer.com</div> <div>Show email details</div> </div> </div>			
DB Daniel Brennan	Off Hold [Empty] was 12/23/2022 02:56:09 AM	Field changes • 12/20/2022 03:55:49 PM	
State Closed Complete was On Hold			
DB Daniel Brennan	Off Hold [Empty] was 12/23/2022 02:56:09 AM	Field changes • 12/20/2022 03:55:49 PM	
State Closed Complete was On Hold			
System	Email sent	Email sent • 12/20/2022 03:55:40 PM	
<div> <div> <div></div> <div>Subject: Task: S</div> <div>From: Proskauer Help Desk</div> <div>To: MFord@proskauer.com</div> <div>Show email details</div> </div> </div>			
DB Daniel Brennan	Work notes (Internal only) Andrea Denton removed J. O'Brien from the Win10_Removable Media Group.	Work notes (Internal only) • 12/20/2022 03:55:33 PM	
MS Matthew Silva	Off Hold 12/23/2022 02:56:09 AM	Field changes • 12/16/2022 02:56:11 AM	
State On Hold was Off Hold			
MS Matthew Silva	Off Hold 12/23/2022 02:56:09 AM	Field changes • 12/16/2022 02:56:11 AM	
State On Hold was Off Hold			
System	Email sent	Email sent • 12/15/2022 01:28:13 PM	
<div> <div> <div></div> <div>Subject: Task: S</div> <div>From: Proskauer Help Desk</div> <div>To: MFord@proskauer.com</div> <div>Show email details</div> </div> </div>			
MS Matthew Silva	Off Hold [Empty] was 12/15/2022 01:28:07 PM	Field changes • 12/15/2022 01:28:07 PM	
State Off Hold was On Hold			
MS Matthew Silva	Off Hold [Empty] was 12/15/2022 01:28:07 PM	Field changes • 12/15/2022 01:28:07 PM	
State Off Hold was On Hold			
MF Maria Ford	Off Hold 12/15/2022 01:28:07 PM was 12/09/2022 01:28:07 PM	Field changes • 12/09/2022 07:29:41 AM	
MF Maria Ford	Off Hold 12/15/2022 01:28:07 PM was 12/09/2022 01:28:07 PM	Field changes • 12/09/2022 07:29:41 AM	
MS Matthew Silva	Off Hold 12/09/2022 01:28:07 PM	Field changes • 12/09/2022 01:28:11 AM	
State On Hold was Off Hold			
MS Matthew Silva	Off Hold 12/09/2022 01:28:07 PM	Field changes • 12/09/2022 01:28:11 AM	
State On Hold was Off Hold			

System	<div> <div>Email sent</div> <div> <div>Subject:</div> <div>Task: SCTASK0076459 has been taken off hold</div> </div> <div> <div>From:</div> <div>Proskauer Help Desk</div> </div> <div> <div>To:</div> <div>MFord@proskauer.com</div> </div> <div>Show email details</div> </div>	Email sent • 12/08/2022 04:33:34 PM
MS Matthew Silva	<div> <div>Off Hold</div> <div>[Empty] was 12/08/2022 04:33:26 PM</div> </div> <div> <div>State</div> <div>Off Hold was On Hold</div> </div>	Field changes • 12/08/2022 04:33:27 PM
MS Matthew Silva	<div> <div>Off Hold</div> <div>[Empty] was 12/08/2022 04:33:26 PM</div> </div> <div> <div>State</div> <div>Off Hold was On Hold</div> </div>	Field changes • 12/08/2022 04:33:27 PM
MS Matthew Silva	<div> <div>Off Hold</div> <div>12/08/2022 04:33:26 PM</div> </div> <div> <div>State</div> <div>On Hold was Off Hold</div> </div>	Field changes • 12/08/2022 04:33:31 AM
MS Matthew Silva	<div> <div>Off Hold</div> <div>12/08/2022 04:33:26 PM</div> </div> <div> <div>State</div> <div>On Hold was Off Hold</div> </div>	Field changes • 12/08/2022 04:33:31 AM
System	<div> <div>Email sent</div> <div> <div>Subject:</div> <div>Task: SCTASK0076459 has been taken off hold</div> </div> <div> <div>From:</div> <div>Proskauer Help Desk</div> </div> <div> <div>To:</div> <div>MFord@proskauer.com</div> </div> <div>Show email details</div> </div>	Email sent • 12/08/2022 12:06:36 AM
MS Matthew Silva	<div> <div>Off Hold</div> <div>[Empty] was 12/08/2022 12:06:23 AM</div> </div> <div> <div>State</div> <div>Off Hold was On Hold</div> </div>	Field changes • 12/08/2022 12:06:23 AM
MS Matthew Silva	<div> <div>Off Hold</div> <div>[Empty] was 12/08/2022 12:06:23 AM</div> </div> <div> <div>State</div> <div>Off Hold was On Hold</div> </div>	Field changes • 12/08/2022 12:06:23 AM
MS Matthew Silva	<div> <div>Off Hold</div> <div>12/08/2022 12:06:23 AM</div> </div> <div> <div>State</div> <div>On Hold was Off Hold</div> </div>	Field changes • 12/07/2022 12:06:27 AM
MS Matthew Silva	<div> <div>Off Hold</div> <div>12/08/2022 12:06:23 AM</div> </div> <div> <div>State</div> <div>On Hold was Off Hold</div> </div>	Field changes • 12/07/2022 12:06:27 AM
System	<div> <div>Email sent</div> <div> <div>Subject:</div> <div>Task: SCTASK0076459 has been taken off hold</div> </div> <div> <div>From:</div> <div>Proskauer Help Desk</div> </div> <div> <div>To:</div> <div>MFord@proskauer.com</div> </div> <div>Show email details</div> </div>	Email sent • 12/06/2022 02:51:09 PM
MF Maria Ford	<div> <div>Off Hold</div> <div>[Empty] was 12/06/2022 02:50:56 PM</div> </div> <div> <div>State</div> <div>Off Hold was On Hold</div> </div>	Field changes • 12/06/2022 02:50:56 PM
MF Maria Ford	<div> <div>Off Hold</div> <div>[Empty] was 12/06/2022 02:50:56 PM</div> </div> <div> <div>State</div> <div>Off Hold was On Hold</div> </div>	Field changes • 12/06/2022 02:50:56 PM
MF Maria Ford	<div> <div>Off Hold</div> <div>12/06/2022 02:50:56 PM</div> </div> <div> <div>On hold reason</div> <div>On hold</div> </div> <div> <div>State</div> <div>On Hold was Open</div> </div>	Field changes • 12/05/2022 02:51:04 PM
MF Maria Ford	<div> <div>Off Hold</div> <div>12/06/2022 02:50:56 PM</div> </div> <div> <div>On hold reason</div> <div>On hold</div> </div> <div> <div>State</div> <div>On Hold was Open</div> </div>	Field changes • 12/05/2022 02:51:03 PM
System	<div> <div>Email sent</div> <div> <div>Subject:</div> <div>Task: SCTASK0076459 has been assigned to you</div> </div> <div> <div>From:</div> <div>Proskauer Help Desk</div> </div> <div> <div>To:</div> <div>MFord@proskauer.com</div> </div> <div>Show email details</div> </div>	Email sent • 12/05/2022 01:30:53 PM
NY Nicholas Yusupidi	<div> <div>Assigned to</div> <div>Maria Ford was Nicholas Yusupidi</div> </div>	Field changes • 12/05/2022 01:30:46 PM
NY Nicholas Yusupidi	<div> <div>Assigned to</div> <div>Maria Ford was Nicholas Yusupidi</div> </div>	Field changes • 12/05/2022 01:30:46 PM
System	<div> <div>Email sent</div> <div> <div>Subject:</div> <div>Task: SCTASK0076459 worknotes have been updated</div> </div> <div> <div>From:</div> <div>Proskauer Help Desk</div> </div> <div> <div>To:</div> <div>NYusupidi@proskauer.com</div> </div> <div>Show email details</div> </div>	Email sent • 12/05/2022 01:21:29 PM
NY Nicholas Yusupidi	<div> <div>Assigned to</div> <div>Nicholas Yusupidi</div> </div>	Field changes • 12/05/2022 01:21:26 PM
NY Nicholas Yusupidi	User has been added to the appropriate group, approval is implied as it is for a chief.	Work notes (Internal only) • 12/05/2022 01:21:25 PM
NY Nicholas Yusupidi	<div> <div>Assigned to</div> <div>Nicholas Yusupidi</div> </div>	Field changes • 12/05/2022 01:21:25 PM

System		Email sent • 12/05/2022 01:09:57 PM			
		 Email sent Subject: Catalog Task SCTASK0076459 has been assigned to group IT Help Desk From: Proskauer Help Desk To: ITHelpDesk@proskauer.com <a href="#">Show email details</a>			
 Kevin Polakoff		Field changes • 12/05/2022 01:09:46 PM			
Assignment group		IT Help Desk			
Description	Please follow the following steps 1. Get Partner and/or Chief Approval via email 2. If approved, a. Attach email documenting the approval to the task. b. Add user to AD Group and notify user. i. Groups/Restricted Groups/W10_Removable_Media ii. Put the request on hold for 24 hours. 3. If Rejected/Not Approved, notify user.				
Opened by	Kevin Polakoff				
Priority	3 - Moderate				
Requested For	Jonathan O'Brien				
Short description	Request to download Firm data to removable media – USB/CD 24 Hour Access				
Status	Open				

KP Kevin Polakoff	Field changes • 12/05/2022 01:09:46 PM
Assignment group	IT Help Desk
Description	Please follow the following steps
	1. Get Partner and/or Chief Approval via email
	2. If approved,
	a. Attach email documenting the approval to the task.
	b. Add user to AD Group and notify user.
	i. Groups/Restricted Groups/W10_Removable_Media
	ii. Put the request on hold for 24 hours.
	3. If Rejected/Not Approved, notify user.
Opened by	Kevin Polakoff
Priority	3 - Moderate
Requested For	Jonathan O'Brien
Short description	Request to download Firm data to removable media – USB/CD 24 Hour Access
State	Open

Assignment group	IT Help Desk
Description	<p>Please follow the following steps</p> <ol style="list-style-type: none"> <li>1. Get Partner and/or Chief Approval via email</li> <li>2. If approved, <ol style="list-style-type: none"> <li>a. Attach email documenting the approval to the task.</li> <li>b. Add user to AD Group and notify user.</li> </ol> </li> <li>i. Groups/Restricted Groups/W10_Removeable_Media</li> <li>ii. Put the request on hold for 24 hours.</li> <li>3. If Rejected/Not Approved, notify user.</li> </ol>
Opened by	Kevin Polakoff
Priority	3 - Moderate
Requested For	Jonathan O'Brien
Short description	Request to download Firm data to removable media – USB/CD 24 Hour Access
State	Open

## Related Links

[Show SLA Timeline](#)

## Repair SLAs



[illegible]

Configuration Item

Search

Task = SCTASK0076459

Configuration Item	Class	Support group	Owned by	Applied	Applied date	Manual proposed change	Updated
<div><div><div></div></div><div>No records to display</div></div>							

Task = SCTASK0076459								
	Configuration Item	Class	Support group	Owned by	Applied	Applied date	Manual proposed change	Updated
<div> No records to display</div>								

Configuration Item	Class	Support group	Owned by	Applied	Applied date	Manual proposed change	Updated
<div><div><div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div></div><div>No records to display</div></div>							



No records to display